by Storage Options

Scroll Basic Plus

7" TABLET PC

ANDROID™ 4.0 ICS

ANDROID™ 4.0 INSIDE

Instruction Manual

CAUTION

RISK OF ELECTRIC SHOCK
DO NOT OPEN

TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE COVER.

NO USER SERVICABLE PARTS INSIDE.

REFER SERVICING TO QUALIFIED PERSONNEL.

The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of non-insulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock.

The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

WARNING: **TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE**

CAUTION: **TO PREVENT ELECTRIC SHOCK, ENSURE THE PLUG IS FULLY INSERTED INTO A MAINS SOCKET**

IMPORTANT SAFEGUARD

All lead-free products offered by the company comply with the requirements of the European law of the Restriction of Hazardous Substances (RoHS) directive, which means our manufacturing processes and products are strictly "lead-free" and without the hazardous substances cited in the directive.

The crossed-out wheeled bin mark symbolizes that within the European Union the product must be collected separately at the product's end-of-life. This applies to your product and any peripherals marked with this symbol. Do not dispose of these products as unsorted municipal waste. Contact your local dealer for procedures for recycling this equipment.

DISCLAIMER

We reserve the right to revise or remove any content in this manual at any time. We do not warrant or assume any legal liability or responsibility for the accuracy, completeness, or usefulness of this manual. The content of this manual is subject to change without notice.

Screenshots are for illustration purposes only and may not be representative of the actual product.

RECOMMENDATIONS

- ***AVOID DUSTY LOCATIONS:*** Excessive build-up of dust may cause the unit to fail.
- ***DO NOT EXPOSE TO MOISTURE:*** Exposing the unit to water poses high risk of electric shock.
- ***DO NOT DROP:*** Doing so could damage internal components.
- ***DO NOT OPEN CHASSIS:*** No user-serviceable parts inside.

TRADEMARK ACKNOWLEDGEMENTS

- Android™ is a trademark of Google.
- Microsoft & Windows are registered trademarks of Microsoft Corporation.
- All applications copyright © their respective owners.

WARRANTY AND TECHNICAL SUPPORT

To help you make the most of this product you'll find a host of information including full product manuals, FAQ, troubleshooting guides and a support service if you have specific questions, available at our support website: www.storageoptions.com/support.

This product is also backed by a 12 month warranty in the unlikely event of something going wrong. More information and warranty registration is available at www.storageoptions.com/warranty.

storageoptions.com/support/ support@storageoptions.com

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QUICK START GUIDE

Please follow this quick start checklist to guide you through using your Storage Options Scroll Basic Plus:

1. Check the package contents.
   See section "*Package Contents*" (page 7) for more details.

2. Charge the battery.
   See section "*Charge The Battery*" (page 10) for more details.

3. Remove the protective film.
   Peel the protective film off the tablet's screen.

4. Familiarise yourself with the physical buttons and connections, powering on, and touch screen control.
   See section "*Basic Operation*" (page 8) for more details.

5. Connect to a wireless network for web browsing.
   See section "*Network Connectivity*" (page 14) for more details.

6. Familiarise yourself with the included applications.
   See section "*Applications*" (page 15) for more details.

OVERVIEW

Scroll Basic Plus is a portable, capacitive touch-screen Android 4.0 tablet designed for a wide range of applications including internet browsing, social networking, games and videos. Offering a broad spectrum of support for the most common video, music and e-book formats, the Scroll Basic Plus is capable of handling a wide range of multimedia and provides a pleasing, enjoyable experience.

Intuitively designed with a 3 Axis G-sensor and multi-touch capacitive screen, the Scroll Basic Plus maximises convenience and all round satisfaction. Add the fantastic value of this affordable tablet and the Scroll Basic Plus provides everything you need from a tablet.

- Android 4.0 ICS tablet
- Intuitive, Capacitive Touch-Screen
- 1GHz CPU InfoTM®Imapx210, ARM11 Processor
- Perfect for Web, Games, E-Books, Videos and More
- Android Apps Available from SlideME Marketplace

CONVENTIONS USED IN THIS MANUAL

At various points in this manual you will see highlighted text. Please refer here for an explanation:

NOTE	Important notes are highlighted in blue.
TIP	Tips on best practice are highlighted in green.
CAUTION	Important cautions and warnings are highlighted in red.

PURPOSE OF THIS MANUAL

This manual is intended to give you a quick overview of the Scroll Basic Plus hardware and very basic functionality of the Android™ 4.0 operating system. It does *not* feature in-depth instructions for Android™ 4.0. The applications are provided "as-is" as a bonus for Storage Options customers. Please contact application developers directly for help and information on their software.

For more detailed information and instructions on the Android™ 4.0 operating system, please visit:

- http://www.android.com/

Google is also an excellent resource for help with the Android™ operating system.

- http://www.google.co.uk/

PACKAGE CONTENTS

Check the package contents against this checklist. If anything is missing or damaged, please do not use the system, and inform your supplier as soon as possible.

- ☐ Scroll Basic Plus
- ☐ Mains adapter
- ☐ USB cable
- ☐ On-The-Go (OTG) cable
- ☐ Instruction manual

BASIC OPERATION

The Scroll Basic Plus has five physical buttons. Most other control is performed via the touch screen.

6.1 – BUTTONS & CONNECTIONS

BUTTON	DESCRIPTION
Power	Hold to turn the tablet on or off
Volume	Decreases / increases volume

ON-SCREEN	ICON	DESCRIPTION
Return		Moves back one step to the previous menu / page
Home		Returns immediately to the Android desktop
Menu		Displays a menu of recently opened applications

CONNECTION	ICON	DESCRIPTION
Earphone		Connect earphones to this standard 3.5mm jack socket
DC 5V		Recharge Scroll Basic Plus's battery using the supplied mains adapter
USB Host		Connect peripheral devices (e.g. keyboard, USB flash drive)
Micro USB		Connect to a computer
Micro SD		Insert a Micro SD card (up to 32GB) (Located on rear face, behind volume controls)

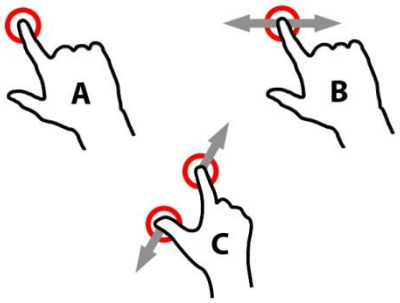
6.2 – POWER ON / OFF

Press and hold the ⏻ button until the tablet switches on. It will boot into the Android™ 4.0 operating system. This will take approximately one minute.

To turn the tablet off, press and hold the ⏻ button for approximately 3 seconds. A "Power Off" menu will appear on screen. Choose "OK" to complete shutdown or "Cancel" to resume use.

6.3 – USING THE TOUCH SCREEN

Scroll features a capacitive touch screen. To use it, simply touch any area on the screen – no pressure is required. Touch (**A**) an option to select it.



You can also "touch and drag" (**B**) to move items or scroll through lists by touching and holding, then gliding your finger over the screen.

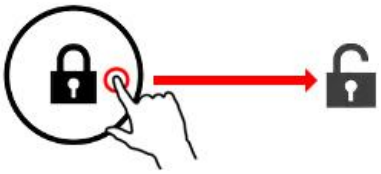
Use a finger and thumb to "pinch zoom" (**C**) on-screen items such as photographs.

6.4 – UNLOCK THE SCREEN

Scroll Basic Plus operates in a similar manner to a touch-screen mobile phone. When it is first powered on, the Android™ operating system will boot, then you will be presented with a "locked" screen.

To unlock the screen:

1. If the screen is currently blank (Scroll is powered on but in standby), press the ⏻ button (short press, do not hold). The screen will turn on.
2. Touch and drag the padlock icon over to the open padlock symbol on the right side of the screen.

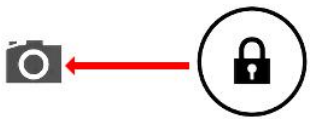


To lock the screen:

1. Press the ⏻ button (short press, do not hold).
2. The screen will go blank to conserve battery power.

6.5 – CAMERA SHORTCUT

From the locked screen, you can also unlock and go straight to the built-in Camera application by dragging the padlock over to the camera icon.



TIP If the tablet is not used for approximately one minute, it will go to sleep to prolong battery life. This setting can be changed in "Settings" → "Display" → "Sleep".

CHARGE THE BATTERY

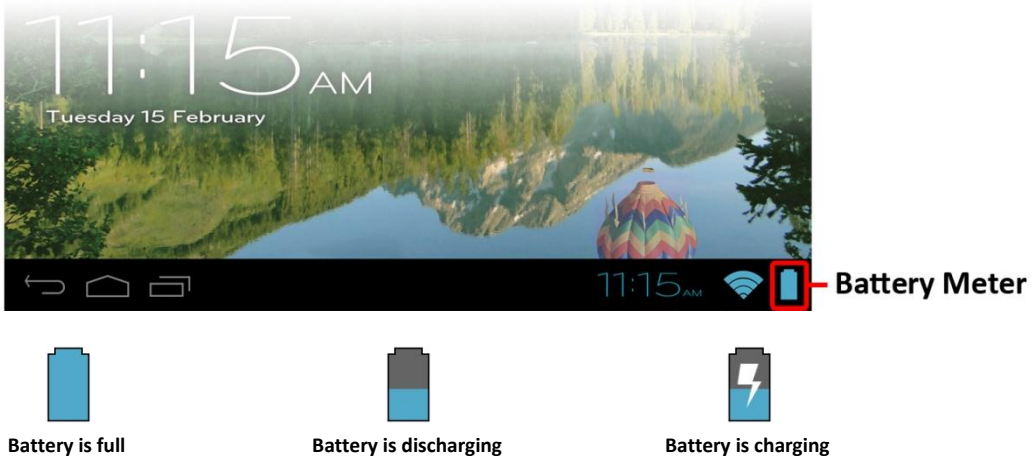
It is recommended to fully charge Scroll Basic Plus overnight before first use. This will help prolong the useful life of the built-in battery.

To charge the battery:

- Insert the mains charger plug into the 5V DC socket (located to the left of the USB socket) on Scroll Basic Plus. Connect the mains adapter to a UK 3-pin electrical socket.

CAUTION	Do not use any mains adapter other than the one supplied. Using an incompatible adapter could damage the tablet and poses the potential risk of fire.

- If Scroll Basic Plus is powered off, it will charge until the battery is full.
- If Scroll Basic Plus is powered on, the battery charge status will be indicated on screen by the battery meter:



- When Scroll Basic Plus is connected to a computer via USB cable, it will “trickle charge”; the battery will charge via the USB socket, but at a much slower rate than via the DC 5V mains adapter.

HOME SCREEN

The Home screen will look similar to the picture below. It is actually five screens, each of which can have a different layout of icons. To switch between screens, simply slide your finger left or right across the display. The status bar and navigation buttons are always visible, no matter which Home screen you are currently viewing.

- The Desktop can contain shortcuts to your most-used applications and widgets.
- Touch the Search icon to quickly search the World Wide Web using Google.
- The icon will launch the Applications menu.
- The status bar displays system information, such as current time, wireless connectivity and battery level. Touch to expand the status bar for more detailed information.
- The button moves back one step to the previous menu / page.
- The button returns immediately to the Android desktop.
- The button displays a menu of recently opened applications.

DISPLAY ORIENTATION

Scroll Basic Plus features a built-in G-Sensor which monitors the tablet's current orientation and automatically adjusts the display to match.

To re-orientate the display:

- Simply turn Scroll Basic Plus to portrait or landscape position, and the display will rotate to match.

NOTE Some applications will lock screen orientation. Normal rotation functionality will resume once the application is closed.

Automatic screen rotation can be switched off, which is useful if you would prefer to use Scroll Basic Plus exclusively in landscape mode.

To switch off automatic rotation:

1. From the Home Screen, touch the ▦ icon (located at the top right) to open the Applications menu.
2. Touch the "Settings" icon.
3. Select "Display".
4. Touch "Auto-rotate screen" to remove the tick from the checkbox. Scroll Basic Plus will be locked into landscape mode.

To switch automatic rotation back on, repeat the above steps and ensure there is a tick in the checkbox in step 4.

SETTINGS MENU

The Settings menu allows you to adjust Scroll Basic Plus's system configuration.

To change settings:

1. Touch the Settings menu icon on the Applications menu. The Settings menu will open.

2. Glide your finger up or down the left side of the screen to scroll through the list of available categories.

3. Touch a category title to view further options on the right side of the screen.

ITEM	ICON	DESCRIPTION
Wi-Fi		Connect to / disconnect from wireless networks, view connection status, etc
Data usage		Enable / disable mobile data, view current usage, set mobile data limit, etc
Sound		Change volume, touch sounds, screen lock sounds, etc
Display		Change brightness, wallpaper, sleep settings, font size, etc
Storage		Manage NAND and Micro SD card, view available capacity, etc
Battery		See battery status and powered-on time
Apps		Manage applications, running services, etc
Accounts & sync		Switch synchronisation on / off, manage accounts, etc
Location services		Change approximate location detection, improve search results
Security		Change screen lock type, encryption, passwords, credential storage, etc
Language & input		Select language, add to the dictionary, edit on-screen keyboard settings, etc
Backup & reset		Backup & restore data, perform factory reset, etc
Date & time		Set date, time zone, time, clock format, etc
Accessibility		Set up large text, auto-rotate screen, speak passwords, etc
Developer options		Advanced functions for Android developers – debugging, HDCP check, etc
About tablet		Information about your Android™ device

Some options will have a simple checkbox, while others will have a list of further settings to choose from. You should take time to become familiar with the options in these categories.

For more detailed information, please visit http://www.android.com/.

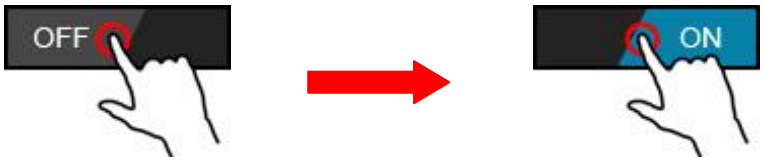
NETWORK CONNECTIVITY

The vast majority of applications support some kind of networking / Internet functionality. Scroll Basic Plus features standard wireless B / G / N capabilities, meaning it can connect to any router which is compatible with the 802.11b/g/n standard. Check your router's documentation to confirm compatibility.

NOTE You will need your router's wireless SSID and password to continue with these instructions.

To enable wireless networking and connect to your router:

1. Go to "Settings" → "Wireless & Networks" → "Wi-Fi" and slide the Wi-Fi switch to the right to enable it.



2. After a few seconds, Wi-Fi will be enabled and a list of available wireless network names (SSID) will appear. Locate your wireless network on the list and touch to select it.

3. You will be asked for the password. Type it in using the keyboard which automatically appears on screen.

TIP If you do not know your wireless password, please refer to your router's instruction manual, or contact your Internet Service Provider (ISP).

4. Touch the "Connect" option to complete setup of your wireless connection.

NOTE Advanced users can touch "Show advanced options" to set up a proxy and / or manual IP configuration.

An icon will be displayed in the status bar to show wireless connection status:

Full signal **Moderate signal** **Weak signal**

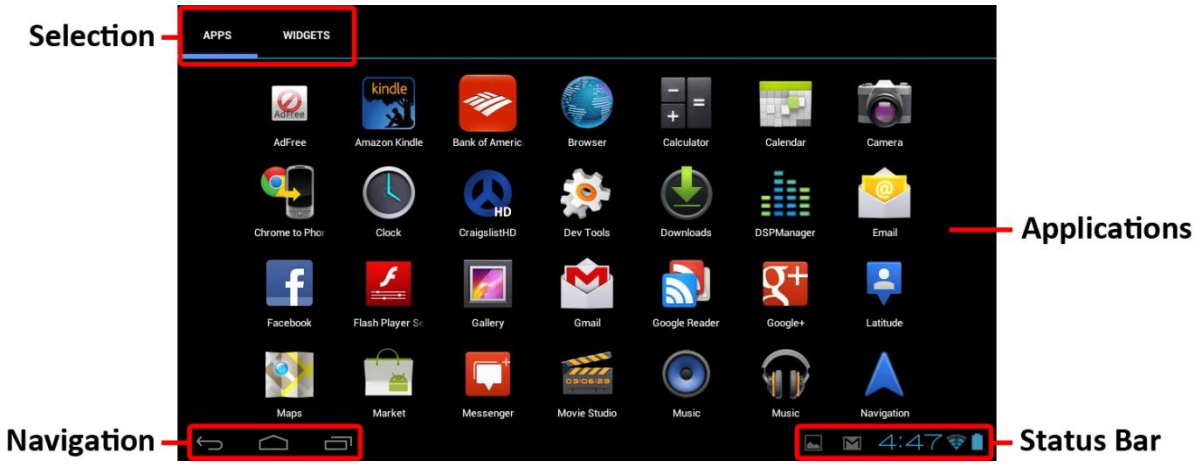
Once you are connected to a wireless network, you can select it on the list, to view connection details (e.g. signal strength, link speed and IP address). You can use the "Forget" option to disconnect from the network and remove the stored password.

APPLICATIONS

Scroll Basic Plus supports a wide variety of applications. A small selection is pre-installed on the tablet and available from the applications menu, but many more can be downloaded from various websites.

12.1 – THE APPLICATIONS MENU

To open the Applications menu, touch the icon at the top right of the Home screen.



- Use the selection menu to choose between viewing installed applications and widgets.
- If you have more applications than can fit onto one page, slide your finger to the right across the screen to change to the next page.
- The status bar displays system information, such as system time, wireless connectivity and battery level. Touch it to expand and display more detailed information.
- The button moves back one step to the previous menu / page.
- The button returns immediately to the Android desktop.
- The button displays a menu of recently opened applications.

*The above screenshot is for illustration purposes only, and is not representative of the applications included on Scroll.

12.2 – APPLICATIONS & WIDGETS

Applications:

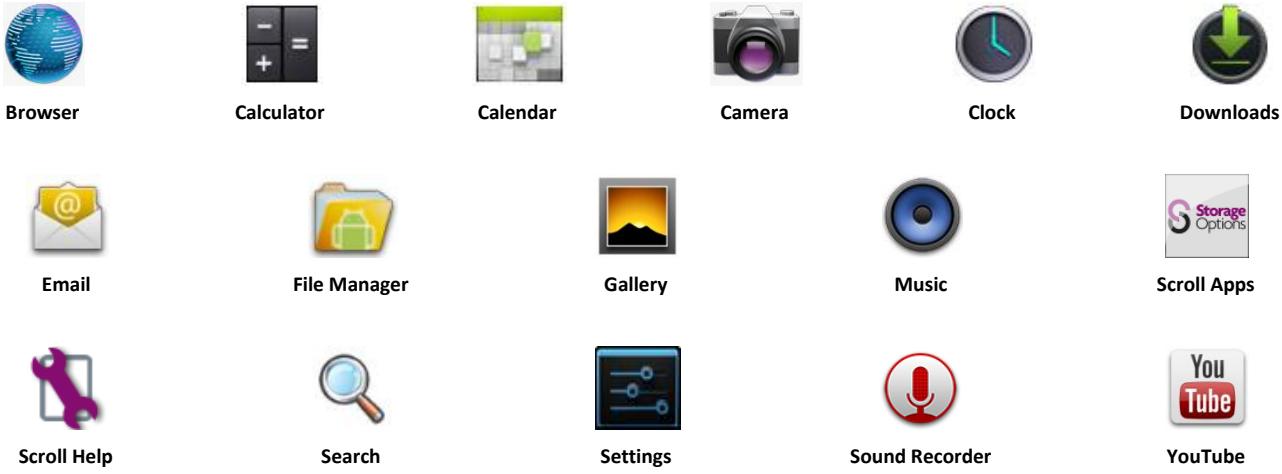
- Applications provide expanded functionality to Scroll Basic Plus. A selection of applications is pre-loaded onto your Scroll Basic Plus tablet, and more can be downloaded from various websites.
- Applications usually take over the full screen when in use. You can use the physical "Home" and "Return" buttons to quit a full-screen application.

Widgets:

- Widgets give enhanced functionality to Scroll Basic Plus's desktop by providing live updates such as news headlines, e-mail notifications, current time, and more.
- Some widgets are preinstalled, and others are installed along with their application counterparts.

12.3 – PRE-INSTALLED APPLICATIONS

These applications are pre-installed on Scroll Basic Plus:



To access and launch the pre-installed applications, touch the icon on the Home screen to display the Applications menu.

12.4 – PRE-INSTALLED WIDGETS

These widgets are pre-installed on Scroll Basic Plus:

- **Analog clock:** Displays a real time graphical analogue clock on the desktop
- **Bookmark:** Displays a single web page bookmark on the desktop
- **Bookmarks:** Displays multiple web page bookmarks on the desktop in a group
- **Calendar:** Displays upcoming appointments in your calendar
- **Contact:** Add one of your e-mail contacts to the desktop
- **Email:** Shows real time updates to your e-mail inbox

Please see http://www.android.com for more information about widgets.

12.5 – PRE-LOADED APPLICATIONS

Scroll Basic Plus has several applications which are pre-loaded onto the internal memory. You will need to install them before you can use them.

To install the preloaded applications:

1. From the applications menu, touch the "Scroll Apps" icon. "Easy Installer" will load and a list of preloaded apps will appear on screen.

2. Touch to place a tick in the check box next to each application you wish to install.

3. Touch the "Install selected apps" button at the bottom of the screen, then follow the onscreen instructions.

These applications are pre-loaded on Scroll Basic Plus:

7digital

Adobe Reader®

Aldiko

Amazon Kindle™

BBC News

Defenx

Evernote

Facebook

Quick System Info Pro

SlideMe Marketplace

TuneIn Radio

Twitter

12.6 – SLIDEME MARKETPLACE

SlideMe Marketplace is pre-loaded onto Scroll Basic Plus. Once you have installed it using the method described above, you can launch the marketplace and browse available applications. For support and further information on SlideMe Marketplace, please visit http://slideme.org.

NOTE Scroll Basic Plus does not support the official Android™ Market.

Due to licensing regulations relating to the Google Play app store and Storage Options Scroll devices we are unable to offer official support or advice for this application.

Launched in April 2008, SlideME is one of the most respected app stores in the developer community and hosts over 20,000 premium and free Android apps and games.

Accessible worldwide and available in over 20 languages, SlideME provides a wide array of games, multimedia and networking apps to suit all users.

12.7 – ADD A SHORTCUT TO THE DESKTOP

You can add shortcuts onto the desktop for quick access to your favourite applications. Shortcuts can be placed anywhere on the desktop grid, so you can organise them in whichever manner you like.

To place a shortcut on the desktop:

1. Open the Applications menu by touching the icon at the top right of the Home screen.
2. Touch and hold your favourite application's icon.
3. The Applications menu will close and you will be returned to the desktop on the Home screen. A feint blue grid will appear which shows you where you can place the shortcut.
4. Drag the shortcut anywhere on the grid, then release it to place it in that position.

TIP To place a widget on the desktop, you can follow the procedure above, but switch to Widgets on the selection menu after step 1.

12.8 – REMOVE A SHORTCUT FROM THE DESKTOP

If you would like to remove an application shortcut from the desktop, you can do so. To remove a shortcut:

1. Touch and hold the shortcut icon you would like to remove. A message stating "X Remove" will appear at the top of the screen.
2. Drag the icon over this message. Once it turns red, release the icon and the shortcut will be removed.

TIP You can also use this method to remove widgets from the desktop.

12.9 – UNINSTALL APPLICATIONS

To uninstall an application (i.e. completely remove it from your tablet), follow this procedure:

1. Open the Applications menu and touch the "Settings" icon.
2. Touch the "Apps" option on the left of the screen, then filter the list that appears by choosing "Downloaded", "On SD Card", "Running" or "All".
3. Touch the application you would like to remove, choose "Uninstall" from the options that appear on screen, then touch the "OK" option to confirm.

WEB BROWSER

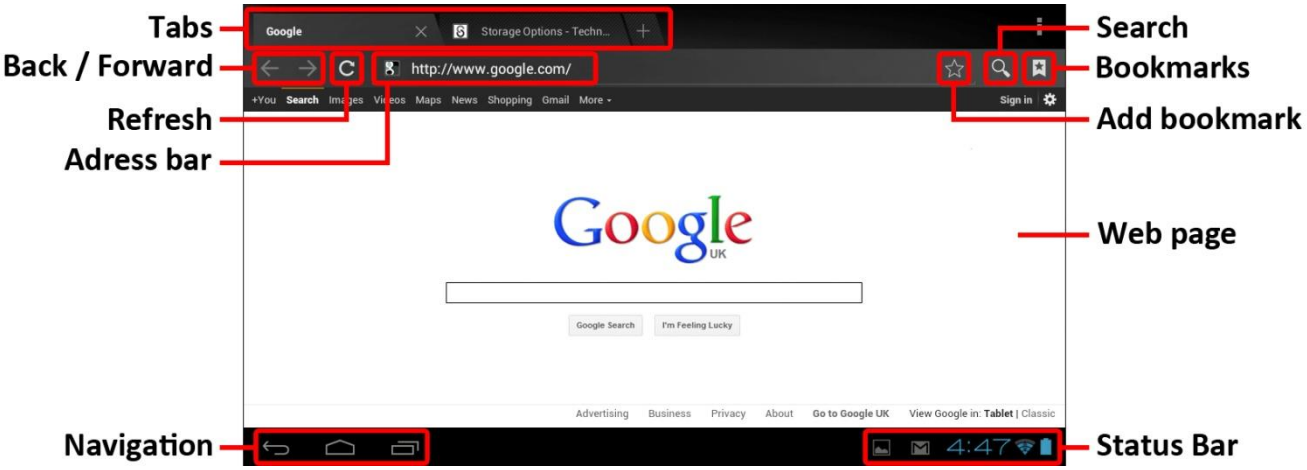
Scroll Basic Plus has a built-in browser which can be used to browse the World Wide Web, in the same way you would use a browser on a desktop computer or laptop.

To use the browser:

1. Touch the “Browser” icon on the Applications menu. The browser will open.

2. By default, the browser will automatically load Google.

NOTE Make sure you are connected to your wireless network before opening the browser.



- Use tabs to load multiple websites and switch between them.
- Use the address bar to go directly to a website if you know its address.
- Use ← / → (back / forward) and C (refresh) to navigate pages in the current tab.
- Touch the ☆ icon to bookmark the current page.
- Touch the icon to select any previously stored favourite websites.
- Touch the icon to perform an Internet search.

VIDEO PLAYBACK

Scroll Basic Plus is a powerful portable media player. The "Gallery" application can play video and display photos that are stored on either internal memory or a Micro SD card.

To use the Gallery:

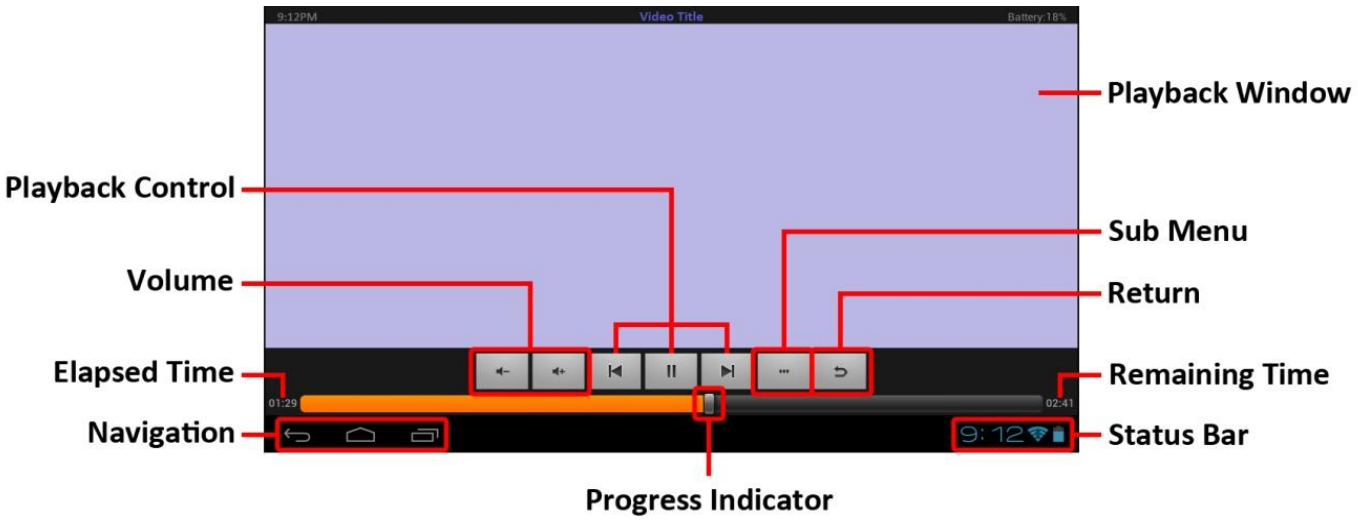
1. Touch the "Gallery" icon on the Applications menu. The Gallery application will open.

2. The Gallery will automatically find your media and arrange it in a thumbnails view. If you have multiple folders, it will show them first. Touch a folder to select it, then you will be shown the media files in that folder.

3. Touch the thumbnail to play the file.

TIP To view more information about a file (such as duration, size and location), touch and hold its thumbnail, then touch the ⋮ button and select "Details".

Video files will play back in full screen mode. For a few seconds during the start of playback, the user interface will be displayed:



- Use playback control buttons to play / pause or skip backwards / forwards between videos.
- Drag the progress indicator left or right to fast forward or rewind the video.
- The Sub Menu provides further options for subtitles, repeat play, aspect ratio etc.
- Touch the screen to reactivate the controls after they have disappeared from view.

7DIGITAL MUSIC SERVICE

7digital is a digital music content delivery and management application. With over 17 million tracks available in MP3 format from all major labels, 7digital has something for everyone.

The 7digital application is pre-loaded on Scroll Basic Plus. See section "*12.5 – Pre-Loaded Applications*" (page 17) for instructions on how to install.

To use 7digital:

1. On the Applications menu, touch the 7digital application to launch it.
2. You will be presented with the latest releases and you can swipe across the screen to see more.
3. When you try to purchase music, you will be asked to either create an account, or sign in to your existing account. You can also sign in from the options menu; touch the ⋮ button then go to "Settings" → "General" and choose "Sign In".

There are many functions available in 7digital. Refer to http://www.7digital.com for full information. To get started quickly, you should become familiar with these icons:

- Use the 🔍 function at the top of the screen to type a search term for your favourite artist.
- Touch 🎵 to switch to your local music collection. This can include music purchased from 7digital and / or music stored on your tablet (e.g. on a Micro SD card).

TIP It is recommended to store your music collection in a folder called "Music" in the root of the card.

- Touch 🏠 to switch back to the home screen where you can browse the latest releases.

To change the default currency:

1. Touch the ⋮ button at the top right of the screen, then choose "Settings".
2. Scroll down the list until you find the "General" section, and touch "Country".
3. Choose your preferred country from the list on screen. The currency displayed on the 7digital store will change to match.

NOTE For support and further information on the 7digital music service, please visit http://www.7digital.com.

BUILT-IN CAMERA

The Camera application lets you take photographs and record video clips using the built-in camera.

- Launch the “Camera” application from the Applications menu by touching the Camera icon:

- Use the Viewport to align the scene you would like to capture.
- Touch to change white balance, exposure and other settings.
- Touch the Capture button to record.

There are three camera modes:

ICON	CAPTURE BUTTON	DESCRIPTION
		Still picture mode
		Video recording mode

MEMORY EXPANSION WITH MICRO SD CARD

Scroll Basic Plus features built-in flash memory, which can be expanded using a Micro SD card (not included). You may use any Micro SD or Micro SDHC card, up to 32GB capacity.

The best way to use a Micro SD card is to treat it as media storage; transfer media files (videos, music and photos) from your computer to your Micro SD card in the usual manner, then insert it into Scroll Basic Plus as shown.

To insert and use a Micro SD card:

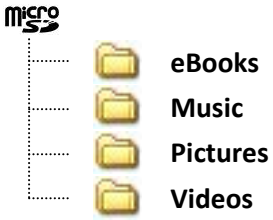
1. Push the Micro SD card into the slot as indicated in the diagram below, until it clicks and locks in place. The slot is located on the rear face, just behind the volume buttons.

2. Scroll Basic Plus will automatically mount the Micro SD card for use.

To eject a Micro SD card:

- Push the Micro SD card inwards slightly until it clicks, then release pressure. It will pop out from the socket.

It is recommended to organise your Micro SD card by creating folders for different media types in the root:



Place your media files in the respective folders. This may help if you need to instruct an application where to look for media files.

NOTE For third party applications you may need to point them to the Micro SD card to read your media files. Refer to the instructions specific to each application for directions on how to do this.

CONNECT TO A COMPUTER

Scroll Basic Plus can be connected to a computer running Microsoft Windows for file transfer via USB cable.

To connect to a computer:

1. Using the supplied USB cable, plug the micro USB connector into Scroll's USB socket, and plug the full-size USB plug into an available USB socket on your computer.

2. Windows may present you with a "New Hardware Wizard". Please click the "Cancel" option to close this.

3. On Scroll Basic Plus, touch the status bar at the bottom of the screen.

4. Touch the "USB connected" option, then choose "Turn on USB storage".

USB Mass Storage
USB connected
You have connected to your computer via USB. Touch the button below if you want to copy files between your computer and your Android's SD card.
Turn on USB storage
4:47

Scroll will appear as mass storage on your computer and will be assigned the next available drive letter within "My Computer" or "Windows Explorer".

Drag and drop files from your computer's storage drives onto Scroll Basic Plus, just like you would with any other external storage device.

To disconnect from a computer:

1. Touch the "Turn off USB storage" button to un-mount the flash memory.

2. Disconnect the USB cable.

NOTE Failure to un-mount the flash memory could prevent Android™ applications from being able to access the memory, and cause erratic behaviour. Always un-mount before disconnecting the USB cable.

SYSTEM RESET

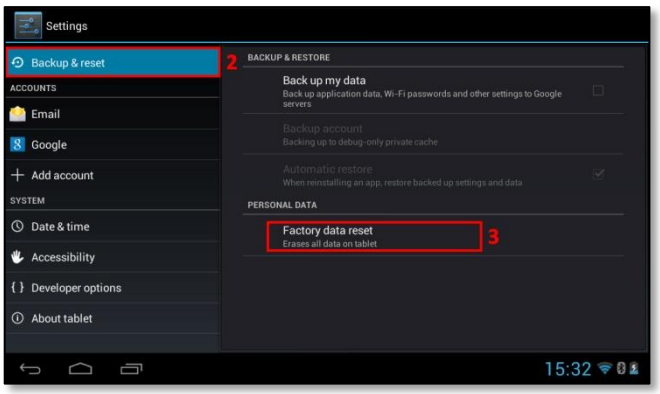
A system reset allows you to return the tablet back to factory default settings.

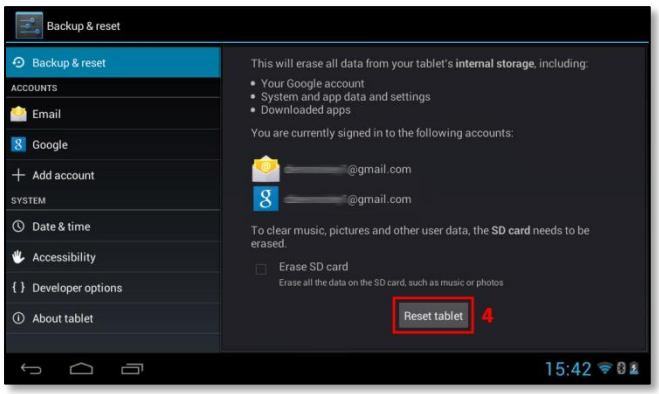
CAUTION Resetting to factory defaults will erase all data from the tablet's internal storage. You *must* do a back up of any important data *before* performing this procedure.

To reset your tablet to factory defaults:

1. Touch the "Settings" menu icon on the Applications menu. The Settings menu will open.

2. Scroll down to the "Backup & reset" menu item, and touch to select it.





3. Select "Factory data reset". Android will warn you that you are about to erase everything on the tablet's internal storage, including:

   - Your Google account
   - System and application data and settings
   - Downloaded applications

A note states "To clear music, pictures and other user data, the SD card needs to be erased"; this message is referring to the internal memory (virtual SD card) on your tablet. It *does not* mean an inserted Micro SD card!

Selecting this option is not advisable as it will *delete the pre-loaded Scroll Apps* from the tablet, meaning you will not be able to reinstall them once the tablet has been reset. If you are sure you want to erase the internal memory (virtual SD card), please make a backup of the "Scroll Apps" folder (either to Micro SD card or your computer) first.

4. Select the "Reset tablet" option. Android will ask you if you are sure; touch the "Erase everything" button to confirm this. The tablet will shut down, perform the reset procedure, and then reboot.

NOTE The reset procedure may take some time. Once the procedure is complete, the tablet will take longer to reboot than before. This is normal, and will only happen for the first boot after resetting the tablet.

PRODUCT SPECIFICATION

Scroll Basic Plus	
Hardware	
Unit Size (mm):	118 (W) x 198 (H) x 11 (D)
Unit Weight:	340 g
CPU:	1.2GHz AllWinner A13
RAM:	512 MB DDR3
Built-in Storage:	4 GB
Storage Expansion:	Micro SD card, up to 32 GB
Display:	7” capacitive
Resolution:	800 x 480
Battery Type:	Rechargeable Lithium-Polymer
Battery Capacity:	3000mAh, 3.7V
USB Ports:	1x USB
Speaker:	8 Ω / 1W
Wireless Connectivity:	802.11b/g/n Supports 3G dongles
Software	
Operating System:	Android™ 4.0
Web Browser:	Pre-installed
Video Support:	AVI, MOV, MP4, ASF, WMV, RM, RMVB, 3GP, M4A, MPG, FLV
Audio Support:	MP3, WAV, WMA, AAC, AC3, RealAudio
Photo Support:	JPEG, BMP, GIF, PNG, TIFF
Application Support:	Downloads available from SlideMe Marketplace

WARRANTY AND PRODUCT SUPPORT

If you are experiencing difficulties with your product, or have questions which are not answered in this instruction manual, our dedicated support site offers a wide range of clearly written FAQs, manuals and user guides which are designed to help you get the most from your purchase.

Visit our dedicated support site at storageoptions.com/support/ for FAQs, manuals and user guides

If you are unable to find an answer online, still experiencing issues or suspect your product to be faulty, our UK based customer service team is available to offer full support, and can be contacted via the support pages of our website.

Submit a service request online if you cannot find an answer to your problem

A member of our **UK based support team** will review your case and offer the highest level of advice and support

If our team believes that the product in question is faulty, we will issue a returns authorisation and arrange for a replacement to be sent free of charge.*

Return the product free of charge* – a pre-paid shipping label will be issued to return the product

Within 5 to 10 days a replacement product will be sent at no charge to you

Replacement product delivered directly to you

Please contact us directly if you have any queries or concerns:

storageoptions.com/support/

support@storageoptions.com

Our aim is to provide the best possible service to our customers. We have a wealth of support material, guides and FAQs available on our website to help you get the most from your product. Our dedicated UK based Customer Service team are also on hand to offer further support and, in the unlikely event of any fault developing with your purchase, we have a full returns procedure designed to make receiving a replacement product as quick and easy as possible.

*Free replacement service applies to UK Mainland (excluding Scottish Highlands) only. Storage Options reserves the right to charge for delivery to, or collection from, other locations.

Scroll Basic Plus

by **Storage** Options

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